



Knowledge to Shape Your Future

Our Service

The Need

You asked us for a simple, cost-effective and environmentally conscientious way to recycle of your AMR / AMI meter modules (ERTs, Siris, Metscan) and process in-warranty returns.

The Solution

We listened to your needs. Itron now offers a turnkey, AMR / AMI Device Recycling Service for our customers. This service provides our AMR / AMI customers an easy, low-cost means for proper recycling and in-warranty processing of their AMR devices. And putting Itron's AMR / AMI Device Recycling Service to work for you is as simple as "one...two...three". All you have to do is:

- 1 Phone Itron to enroll
- 2 Package and ship devices to Itron
- 3 Itron will recycle your devices and provide in-warranty replacements

Save Time and Money

By using this simple, turnkey service you will be able to quickly, properly, and cost effectively process all of your unwanted and in-warranty AMR / AMI devices. Simply package the devices in easy-to-use packaging, reference your subscription number and ship them to Itron. We'll take care of the rest. We will determine which units are out of warranty and which are in-warranty, tear down the units for proper recycling of all materials, order and ship in-warranty units back to you, and provide you with an electronic data file containing useful information for all processed devices. Itron will then invoice you for only the out-of-warranty devices. This service saves you time and money, allowing you to focus on more critical operations.

the benefits to you are:

- > Easy, prompt processing of devices
- > Reduced operating costs
- > Improved operational efficiencies
- > Assurance of proper recycling using environmentally conscientious practices
- > Life-cycle information to manage your AMR / AMI assets
- > A single source for all your AMR / AMI needs

the features are:

- > Available for all models of Itron AMR / AMI meter modules (ERTs, Siris, Metscan)
- > Simple, complete turnkey service that includes:
 - Recommended packaging for return to Itron
 - Device tear-down
 - Proper recycling of all materials
 - Electronic data file for all processed devices
- > Free in-Warranty device processing and replacement

For more information or to activate Itron's AMR / AMI Device Recycling Service, please contact your Itron Account Executive or call Itron Support Services at 1-877-487-6602.

AMR / AMI Device

Recycling Services